



**4592 Ashton Road \* Sarasota, FL 34233**  
**Phone: 941-921-0800 \* Fax: 941-921-0801**  
**Email: [dianne@beanzman.com](mailto:dianne@beanzman.com)**

- Customer Name: \_\_\_\_\_
- Customer Address: \_\_\_\_\_  
\_\_\_\_\_
- Customer E-Mail: \_\_\_\_\_
- Customer Telephone: \_\_\_\_\_ Alternate Phone: \_\_\_\_\_
- Machine Model: \_\_\_\_\_
- Serial # (located on bottom of machine or inside door): \_\_\_\_\_
- Parts Missing (if any): \_\_\_\_\_
- Defects/Scratches (if any): \_\_\_\_\_
- Reason for Repair: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Terms and Conditions**

1. A **MINIMUM CHARGE** of \$99.00 is **DUE AND PAYABLE** upon receipt of machine by The Beanz Man. This covers our technician's labor charges, plus cleaning and testing. Any parts needed will be in addition to the \$99.00.
2. If the price of parts for repair exceeds \$100.00, we will contact you for your authorization to proceed. Upon completion of repair, we will contact you with the total amount due.
3. If a machine arrives with a bug infestation, an additional charge of \$25.00 will be added to your invoice for treatment.
4. **Estimated time for repair is dependent upon seasonality and availability of parts.**

**Shipping Instructions**

1. Package machine **THOROUGHLY**, **Double Boxing** with adequate packing material is recommended. **Insure your package for its replacement value.** If machine is not properly packed, you will be charged **\$18.00** for packing material for the return shipment. **PLEASE DO NOT SEND WATER FILTER!**
2. Ship (UPS or FedEx recommended) to the above address.
3. Please enclose a check in the amount of \$99.00, or provide credit card information below.  
PLEASE CIRCLE ONE: MC VISA Discover American Express.  
Credit card #: \_\_\_\_\_ Expiration date: \_\_\_\_\_  
CVC# (security code): \_\_\_\_\_ Billing Address (**Street number and Zip Code**): \_\_\_\_\_
4. **YOU WILL BE RESPONSIBLE FOR PAYING FOR THE RETURN SHIPMENT** of your machine.
5. The Beanz Man will ship your machine back to you **via FED EX Ground, and add that charge to your invoice.** If any shipping claims arise, The Beanz Man will work together with you to help resolve the claim as quickly as possible.

***To be completed by customer:***

I understand and accept the above terms and conditions:

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_  
PRINT

Please do not hesitate to contact us, if you have questions. Thank you for selecting THE BEANZ MAN for your espresso machine service and repair needs. We look forward to being of service to you!

**\*\*ANY MACHINE UNCLAIMED FOR 6 MONTHS WILL BECOME THE PROPERTY OF THE BEANZ MAN\*\***